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Dear Justin

We wish to thank you and your company for the excellent service you have rendered to us over the past years. Your improved services and impeccable customer relations have been of an extremely high standard

The new product you have introduced this year, "Preventative Maintenance" has been an absolute success, especially in our laboratory (High traffic student laboratory).

I must say our initial skepticism towards this product, and concerns about computer malfunction due to overheating etc, proved utterly baseless. In actual fact, for the first time since we started operating the laboratory, we have been able to operate with minimum disruption. The benefits are cost saving, and an incredibly low negligible downtime.

This is absolutely one product we will recommend to other departments, and we strongly believe it will prove successful.

We look forward to a continued working relationship with your company in future.

Kind regards,

Dr. Myron Schultz (Pathology)  
Department of Human Biology